

Router and Mesh Wi-Fi System setup guide



 **TRUESPEED**

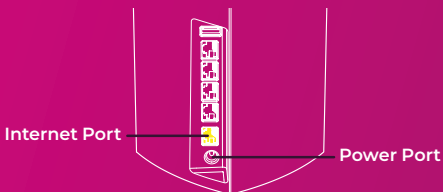
POWERED BY

Linksys

Installing your main router

1 Connect ethernet cable

Connect your ethernet cable from the wall-mounted Truespeed box to the yellow-marked 'Internet' port on the back of your Linksys router.



2 Plug the router in

Plug the power cord into the power port on the back of the router and then connect to a power supply.

Wait 5-6 minutes until the light on the top of the router is solid blue. This means the router is connected to the internet.

3 Connect your devices

Your Wi-Fi is now up and running and you can connect your devices to the Wi-Fi name (SSID) using the details provided.

Linking your account with your router

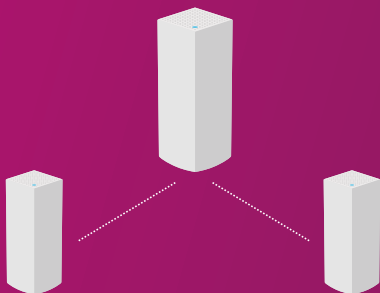
First, you'll need to download the Linksys app. When you log in for the first time, the app will ask you to link your account to your router.

When prompted to link, enter the password provided and follow the linking process.

What is a router vs a child node?

The router is your main device and is connected to your Truespeed box, that's already installed inside your property. Child nodes can be added to improve Wi-Fi coverage. They can be connected to your router wirelessly or with ethernet cables.

Setting up a Mesh Wi-Fi System transforms your router into a parent node allowing you to add additional devices (child nodes) across your property.











Setting up your child node

It's very simple, download the the Linksys app and follow the instructions to set up your account. Once completed, click (or tap) on the menu and select **'set up a new product'**, followed by **'Add Another Node to (Network Name)'**.

From here, follow the on-screen prompts to add your child nodes.

For more information on the Linksys app, please see **'Using the Linksys app'** section.

Router and child node lights

	Blue (blinking)	Starting up
	Purple	Ready for setup
	Purple (blinking)	Setup in progress Parent node/router: Wait for automatic setup to complete. Child node: Follow instructions in the app.
	White	Automatic setup in progress
	Blue	Connected
	Red	No internet from the Truespeed box
	Red (blinking)	Disconnected Parent node/router: Unplugged from Truespeed box. Child node: Too far
	Yellow	Weak connection (child nodes only)

Light not coming on?

Check under your parent node/router and make sure the power switch is in the ON position.

Something Not Working?

If you have any problems, please contact Truespeed Customer Service:

Telephone: 01225 300 370

Email: ultrafast@truespeed.com

Or see our FAQs at:

www.truespeed.com/support

Using the Linksys App

To set up child nodes, and manage your settings.

1 Download the Linksys app

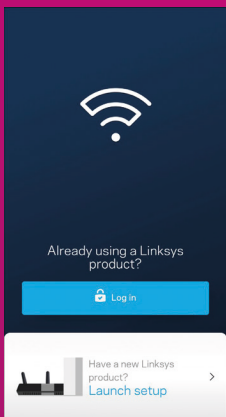


Go to your app store and search for '**Linksys**'.

2 Log in or create an account

Make sure you're connected to your new Truespeed Wi-Fi.

Open the Linksys app and tap '**ISP Log in**'.



If you don't have a Linksys Smart Wi-Fi account, create one. Tap on '**New here?**', Create an account.

(Check your email for validation within 48 hours).

If you don't want to create an account, choose '**Use Admin Password**' or '**Router Password**' to log in. The admin/router password is the same as the set up Wi-Fi password you've been provided.

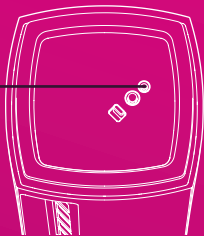
Replaced a parent node?

You will need to reset all the child nodes to factory settings before connecting them to the new parent node.

1 Reset child nodes

Hold the reset button on each child node for about 12 seconds.

Reset button



2 Connect the child nodes to the new parent node

Follow the instructions in the '**Using the Linksys App**' section to connect them to the new parent node.

